## ARISTOCRAT Aristocrat Ticketing System (Quickets) Version 11.4.1 Suggested Trial Procedures

## Meter Readings

Each drop day accounting or auditing personnel shall for a static sample of machines on line with the Quickets Ticketing System:

- Manually read and record the "vouchers in" meter and the "vouchers out" meter for the selected sample. Additionally, the "vouchers in" meter and the "vouchers out" meter for the remaining machines on the floor should be read at least once during the thirty-day trial period and compared to the system generated reports.
- 2. Trace the change in the "vouchers in" meter by machine to the Redeemed Tickets Report (redeemed at machine). Additionally, reconcile the change in the "vouchers in" meter by machine to the Ticket Drop Report.
- 3. Trace the change in the "vouchers out" meter by machine to the Sequential Ticket Report.

A spreadsheet should be created for these comparisons. In addition the overall variance percentage should be calculated separately for each reconciliation noted above.

NOTE: The meter readings should be performed at a time that will minimize any timing difference between the manual reading and the system-generated reports. Any unusual variances should be investigated and documented for Board review.

## <u>Ticketing System Tickets and Reports</u>

Each day accounting or auditing personnel shall:

- 1. For one cashier window, foot the validated jackpot/cashout tickets and trace to the Redeemed Tickets Report (redeemed by window).
- Compare 25% of the jackpot/cashout tickets to the appropriate validation receipt. Documented follow-up is to be performed if any differences are noted.
- 3. Examine 25% of the jackpot/cashout tickets for completeness and regulation compliance.
- 4. For a sample of 20 machines review all jackpot/cashout tickets on the Sequential Ticket Report for continuous sequencing by machine.

Documented follow-up is to be performed if any sequence errors are found.

- 5. Ensure that the dollar total from the Ticket Drop Report is included in the "Gross Drop" column total of the BlackBart Net Win Report.
- Ensure that the dollar total from the Sequential Ticket Report is included in the "JP & TK" column total of the BlackBart Net Win Report.
- 7. Review all voids for propriety and regulation compliance. Ensure that all void tickets appear on the Voided Tickets Report.
- 8. Review the Ticket Exception Report on a daily basis for propriety of transactions or unusual occurrences.
- 9. Review the Unredeemed Tickets Report and the Ticket Liability Report for the proper handling of unredeemed tickets.
- 10. On a sample basis foot and cross-foot the system generated reports to verify the clerical accuracy of the reports.
- 11. Once tickets begin expiring (maximum 60 days) trace 5% of the tickets on the Expired Ticket Report to the Sequential Ticket Report to ensure that the expiration date falls within the configured time limitation. In order to complete this step, it will be necessary to research the validation number in the system to determine the machine number so that the ticket information may be located on the Sequential Ticket Report.

## Soft Count

- 1. The count of the tickets must be performed in the count room in compliance with currency acceptor drop and count standards.
- Manually count the number of vouchers removed from the currency acceptor drop box for 15 slot machines on-line with the Quickets system.